

Overall Construction Plan on Business Environment Optimization of Tianjin Economic-Technological Development Area

This plan is formulated to create a world-class business environment in the Tianjin Economic-Technological Development Area (TEDA), based in the demands of China's *Regulations on Optimizing Business Environment* and *Regulations on Optimizing Business Environment of Tianjin*.

I. General Requirements

(I) Guidelines and overall goals

With a commitment to the guideline of Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era, we will put into action the guiding principles from the Party's 19th National

Congress and the second, third, and fourth plenary sessions of the 19th Party Central Committee and implement the important and instructive spirit of General Secretary Xi Jinping on optimizing business environment. According to the requirements of China's *Regulations on Optimizing Business Environment* and *Regulations on Optimizing Business Environment of Tianjin*, we need to consolidate the achievements of statutory bodies reform, perform the major duties of TEDA, and carry out the concept of "taking industries as the foundation, being innovation-driven, open, and inclusive, and creating an environment proper for living." Following the demands for marketization, legalization, internationalization, and facilitation, we should aim at the indicators and standards of advanced areas on business environment proposed by the World Bank, to create a world-class business environment and stimulate TEDA's high quality development with united thought and deepened reform.

(II) Basic principles

1. To adhere to the highest standards and prominent characteristics

We should follow the requirements "for world standards and international recognition" in reference to indicators of the World Bank, China, and Tianjin and learn from practices carried out by

other cities in China, all in combination with the Tianjin Economic-Technological Development Area's actual circumstances. Aiming at high-quality development, we will adjudge far-sighted, operational, and effective measures concerning such major responsibilities of TEDA as investment attraction, city construction, and servicing main-business enterprises; enhance advantages and strengthen areas of weakness; accelerate the accumulation of production factors; realize year-on-year vertical optimization, and improve competitiveness. As a result, TEDA will embrace a world-class business environment with its own characteristics.

2. To adhere to open-minded thinking and deepened reforms

We should free our minds and be brave to carry out self-reform. Innovation should be applied both inwardly and in action; apart from realizing breakthroughs, we should thoroughly implement relevant initiatives to establish and improve reform and error correction mechanisms that aim to satisfy market entities' needs, and focus on transforming government functions. Failures occurring in the course of exploration should be tolerated, exempting liabilities once the person in charge performs their duty. With such efforts, people will develop internal drives to shoulder responsibilities and make progress. Additionally, we should improve interdepartmental coordination and cooperation and perfect the legal guarantee system,

trying to create a stable, fair, transparent, and predictable world-class environment for all market entities.

3. To maintain problem-oriented enterprise services

Centering on core elements and prominent problems that will influence the business environment, we need to shine light on difficulties, problems, and bottlenecks in such areas as convenience services, effective laws, competitive cost performance, and living environment. With problem-solving for enterprises as the goal and enterprise experience as the standard for the business environment, we should create an atmosphere that is close to, benefiting, able to retain, warm and respectful towards, understanding of and entertaining for enterprises. We will strive to build a new kind of government-enterprise relationship, establish a model for enterprise services, and provide a sound environment for developing market entities.

4. To stick to systematic advancement and collaboration to achieve joint management

We will systematically craft a top-level design and carry out system development, building institutional systems and operating mechanisms for: research and decision-making, investigation and evaluation, indicator establishment, work distribution, supervision and implementation, reporting, performance assessment, and

rewards and punishment. Government departments need to respond to companies' demands in a timely manner and address their problems thoroughly. All TEDA parties should plan, construct, manage, and enjoy the business environment, guaranteeing that all related work and the optimization thereof are being advanced effectively and with full effort.

II. Main Tasks

(I) To create a standardized, efficient, convenient, and considerate government service environment

We will continue to deepen reform of the administrative examination and approval system; we will change ways of thought, styles of handling government affairs, and improve efficiency; with these efforts, we will be able to build the best government service environment in China. We will establish lists of powers, responsibilities and of one-stop affairs, and promote the separation of operation permits and business licensing across the China (Tianjin) Pilot Free-Trade Zone. We will coordinate the advancement, streamlining, cleaning up and standardization of items and procedures subject to administrative approval and regulate related behavior. Policies concerning tax reduction, tax exemption, and export rebates will be put into practice; unnecessary administrative and institutional fees of enterprises will be reduced to lower overall

institutional trade costs. Additionally, we will promote the reform of “one system and three modernizations”, deepen the “five reductions and four processes” reforms, and encourage the “Internet + government affairs” service reform to offer efficient and convenient government services for enterprises.

(II) To create an open, equitable, credible, and low-cost market environment

We will firmly safeguard the rights and interests of market entities, abolish all unequal mechanisms and systems, and support the high-quality development of market entities. We will, without discrimination, protect all varieties of market entity, thoroughly implement the negative list system, and ensure equal access to markets and production factors. Our other tasks shall include strengthening the construction of credible government services, maintaining policy continuity and stability, and eradicating such problems as “new officers refusing to resolve leftover issues”. We will open wider to the outside world, encourage enterprises’ involvement in the coordinated development of the Beijing-Tianjin-Hebei Region and the Belt and Road Initiative. We will empower cross-border trade reform while reducing import/export, logistics, and site costs. Focus will be on optimizing

investment and financing services to facilitate the development of enterprises.

(III) To create a fair, just, open, and predictable legal environment

We will govern TEDA in accordance with laws on all fronts, perform statutory duties, and create a legal environment in which all enterprises—regardless of their ownership, size, or sources of investment—can receive indiscriminate, fair, just treatment. We will listen to the opinions of market entities, industry associations, and chambers of commerce, and formulate normative documents concerning market entities. We will improve oversight for the entire business operation process, introducing a model of supervision employing random inspections by randomly selected law enforcement officers or inspectors and requiring the prompt release of results to further regulate the approval of diverse affairs and supervise discretionary power. We will perfect the relevant mechanisms for improving intellectual property rights protection. Completely or partially suspended operations or other emergency measures will be executed prudently according to law and regulation. We will standardize administrative law enforcement and solve disputes in accordance with the law, reassuring enterprises with a sense of benefit under the rule of law.

(IV) To create a livable, civilized, inclusive, and energetic cultural environment

We should comprehensively satisfy demands to build Tianjin into a prosperous, livable, and smart modern coastal city, stimulate the integrated development of advanced industries and core cities, and coordinate economic with ecological development. We will encourage talent studying abroad to start up businesses or work in TEDA, will speed up the entry of and support for a batch of outstanding entrepreneurs and high-level leading human resources in accordance with policies and projects, will cultivate and practice the core values of socialism, and improve enterprises' quality as well as moral and ethical standards. We position ourselves to drive regional development in education, healthcare, old-age services, culture, and art, to encourage and support various international communication and cooperation, and to enrich cultural products and services. We will take responsibility for green development, green lifestyle promotion, and ecological environment protection improvements to turn Tianjin into a model city for green development. We will empower smart city construction to a high standard, endeavor to perfect city image, and actively advance the construction of a national civilized city to continuously raise the quality of culture and life in TEDA.

(V) To create an innovative, appealing, vibrant, and international industrial environment

We will implement construction requirements for Tianjin's "One Base and Three Zones" along with the development requirements for Binhai New Area, concentrating on the four leading industries and modern service industry, laying a strong foundation with consolidated advantages. We will strive to perfect industrial supporting systems, attract more investments, and accumulate industrial factors. We will furthermore optimize the industrial structure, lead the regional economic structure's growth to world-class levels, build capacities to respond to the trends of international investment development and accept regional industrial transfers, and facilitate industrial transformation and upgrading. We will improve the industrial ecosystem, expand industrial and supply chains, create industrial clusters and encourage their interconnectivity. We will also focus on industrial services creating a better growth environment for entrepreneurs and better enterprise services system.

III. Working Concepts

(I) To strengthen organizational leadership

In the process of effecting TEDA's high quality development, optimization of the business environment warrants significant attention. It ought to be regarded as a vital component of TEDA's reform advancement, thus in need of serious and careful treatment. We will set up a business environment leading group to lead and coordinate overall work.

(II) To enhance system safeguards

Focusing on enterprises' entire life cycles and complete production factors, we will formulate mechanisms for investigation and evaluation, problem collection and resolution, and systems—specifically, we will introduce a three-tier meeting architecture consisting of meetings of the business environment leading group, special topic meetings, and conferences, as well as systems concerning liaisons, supervisors, consultation and evaluation, incentives and fault tolerance. System construction is to ensure that all work tasks can be carried out in an orderly manner.

(III) To improve working standards

In accordance with business environment indicators put forth by the World Bank, National Development and Reform Commission (NDRC), and Tianjin Municipality, we will further refine the TEDA Business Environment Evaluation Indicator System, raising it to a

world-class level. This will involve: breaking down tasks by item; specifying work plans, schedules, and leadership; setting dynamic monitoring indicators; and releasing special work measures according to the division of duties. These efforts will ensure all work is executed with a high degree of quality.

(IV) To conduct systematic investigation

We will work with top consultancy agencies to develop annual investigations of the business environment, collecting the opinions and suggestions of enterprises all across TEDA. We will also employ entrepreneurs as regional business environment supervisors to both regularly survey and dynamically monitor the area business environment.

(V) To solve problems

We will effectively integrate service resources between departments according to the demands and problems of enterprises and build standardized mechanisms and procedures to deal with problems of varying complexity. General problems shall be resolved quickly through department cooperation; key or difficult problems should be submitted to the meetings of the leading group, special topic meetings, or conferences held by the office of the leading group.

(VI) To enhance supervision and performance evaluation

We will prepare measures for rectification targeting existing problems and oversee their implementation; establish an award for outstanding contributions to business environment optimization to be conferred upon departments and individuals with outstanding performances. Those who, in contrast, fail to fulfill their duties will be subject to criticism, and, when warranted by severity of the act and in accordance with the law, punishment.

(VII) To create a brand environment

We will increase efforts to promote and interpret area business environment optimization policy, promptly respond to any social concerns, eliminate confusion, and build consensus. Moreover, we will carry forward established practices for serving enterprises and entrepreneurship, creating a healthy atmosphere for both business operations and public opinion.

Attachments:

1. Development Scheme for Business Environment Optimization & the “Streamline Administration, Delegate Powers, Improve Regulation, and Strengthen Services” Reform Leading Group of the Tianjin Economic-Technological Development Area

2. 36-Clause Action Plan for Business Environment Optimization of the Tianjin Economic-Technological Development Area
3. Business Environment Optimization & “Streamline Administration, Delegate Powers, Improve Regulation, and Strengthen Services” Reform Leading Group Meeting System of the Tianjin Economic-Technological Development Area
4. Enterprise Service Working System of Tianjin Economic-Technological Development Area
5. Liaison and Reporting System for TEDA Business Environment Affairs and Information
6. Supervision and Evaluation System on Business Environment Optimization of Tianjin Economic-Technological Development Area
7. Supervision and Advisory Committee on Business Environment Optimization of the Tianjin Economic-Technological Development Area
8. TEDA Business Environment Evaluation Indicator System (Omitted)

Attachment 1

Development Scheme for Business Environment Optimization & the “Streamline Administration, Delegate Powers, Improve Regulation, and Strengthen Services” Reform Leading Group of the Tianjin Economic-Technological Development Area

Regulations on Optimizing Business Environment of Tianjin and Overall Construction Plan on Business Environment Optimization of Tianjin Economic-Technological Development Area demand improvement of the leadership and organization of business environment optimization, formulation and implementation of relevant policies and measures, establishment of coordination mechanisms, and resolution of major problems concerning the business environment. In response, we prepare the Development Scheme for Business Environment Optimization & the “Streamline Administration, Delegate Powers, Improve Regulation, and Strengthen Services” Reform Leading Group of the Tianjin Economic-Technological Development Area.

I. Members of the Leading Group

leaders of CPC TEDA Committee and TEDA Management Committee

Members of the Leading Group:

1. Members from TEDA Management Committee Departments:
Major heads of Steering Office of Commerce and Investment Promotion, Electronics and IT Industry Promotion Bureau, Automotive Industry Promotion Bureau, Machinery and Intelligent Manufacturing Industry Promotion Bureau, New Economy Promotion Bureau, Green Petrochemicals Industry Promotion Bureau (Economic Development Bureau of Nangang Industrial Zone), TEDA New Energy and New Materials Industry Promotion Bureau, Pharmaceuticals and Healthcare Industry Promotion Bureau, Financial Services Bureau, TEDA Trade Development Bureau, Science, Technology and Innovation Bureau (Science and Technology Association), Binhai-Zhongguancun Science and Technology Park Office, Corporation Service Bureau (Business Environment Office), TEDA Development & Reform Bureau (Statistical Bureau), Finance Bureau, TEDA Bureau of Human Resources and Social Security (Healthcare Security Bureau, Retired People Service Center), TEDA Bureau of Planning and Natural Resources (Land Consolidation Center), TEDA Bureau of Ecology and Environment, Construction and Transport Bureau, TEDA

Bureau of Emergency Management, TEDA Bureau of Audit, TEDA State-owned Assets Supervision and Administration Bureau, TEDA Government Services Office, TEDA Administration for Market Regulation (Bureau of Intellectual Property), Binhai New Area Central Business District Administration of China (Tianjin) Pilot Free-Trade Zone (Office of Comprehensively Deepening Reforms Commission, Policy Study Center), General Office of TEDA Middle Zone, General Office of TEDA West Zone, General Office of Nangang Industrial Zone, Planning and Construction Bureau of Nangang Industrial Zone, Emergency Management Bureau of Nangang Industrial Zone, Office of CPC TEDA Party Committee (Management Committee Office, Policy and Regulations Office, Cyberspace Affairs Office, Emergency Management Office), CPC Building Department (CPC Party Committee of Government Agencies, Labor Union of Government Agencies, Chinese Communist Youth League of Government Agencies), Office of CPC Committee of Non-public Sector and Social Organizations, Trade Union (Women's Federation, Chinese Communist Youth League), and TEDA Construction and Management Center

2. Members from affiliated enterprises and controlling units: Major heads of Tianjin TEDA City Development Group Co., Ltd., Tianjin TEDA Industrial Development Corporation, Tianjin

TEDA-Nangang Development Group Co., Ltd., and Tianjin Innovative Finance Investment Co., Ltd.

3. Members from relevant units: Major heads of the TEDA Subdistrict Working Committee Office; departments related to tax administration, public security (fire-fighting, traffic control), customs, foreign exchange, and social security.

II. Major Responsibilities of the Leading Group

1. To promote and implement major policies and measures on business environment optimization proposed by the country, Tianjin, and Binhai New Area.

2. To make decisions and plans for the overall construction of TEDA's business environment; carry out a top-level design for area business environment optimization; build brands for TEDA business environment optimization.

3. To study key problems, difficulties, and bottlenecks occurring in the course of constructing the area business environment; put forth solutions.

4. To supervise and evaluate departments' performance of duties in area business environment optimization and address problems as they emerge.

III. Office of the Leading Group

The Business Environment Optimization and the “Streamline Administration, Delegate Powers, Improve Regulation, and Strengthen Services” Reform Office of the Leading Group is set up within Corporation Service Bureau (Business Environment Office) and TEDA Government Services Office, which are respectively responsible for business environment optimization and the “streamlining administration, delegating powers, improving regulation, and strengthening services” reform. The details are as follows:

Corporation Service Bureau: responsibilities relating to the Leading Group’s daily work; building a system and standards for work, an evaluation system, a supervision system, work flow, and distributing tasks according to the top-level design on area business environment optimization; contacting member units for business environment optimization; coordinating multi-departmental work by specifying responsibilities and duties, so as to improve administrative efficiency and quality; implementing *Regulations on Optimizing Business Environment of Tianjin* and applying the evaluation methods of the Binhai New Area, as a means to evaluate business environment indicators; organizing and supervising member units to solve problems relevant to their respective domains; organizing annual surveys on the area business environment,

reporting to the Leading Group, and bringing forward suggestions; other related work.

TEDA Government Services Office: promoting communication and coordination during the “streamline administration, delegate powers, improve regulation, and strengthen services” reform; organizing the construction of working standards and systems and work flow, as well as breaking down targets, distributing tasks, and the supervision and evaluation of various reform measures; supervision and guidance of member units in collecting, studying, and resolving key problems and difficulties encountered in their respective fields during reform.

Attachment 2

36-Clause Action Plan for Business Environment Optimization of the Tianjin Economic-Technological Development Area

For the thorough execution of the Overall Construction Plan on Business Environment Optimization of Tianjin Economic-Technological Development Area and to create a world-class business environment with TEDA characteristics, we have formulated a thirty-six clause action plan based on the TEDA Business Environment Optimization Evaluation Indicator System and the 2019 Business Environment Evaluation Report of Tianjin Economic-Technological Development Area. Clauses are divided by five sections: Government Service Environment, Market Environment, Legal Environment, Cultural Environment, and Industrial Environment.

I. Government Service Environment

1. Half-day processing to found enterprises. We encourage government departments to further trim required materials for the launching, changing, or cancelling of market entities, and to shorten the respective processing times to half a day, one day, and one day. Enterprise registration is to be handled “*yichuangtong*” (one-window

complete processing) to ensure that the entire launch process takes just one day, that all business licenses can be obtained in half a day, and that all relevant procedures can be completed online. We will also further relax the range for market entities' address registration. For example, we plan to improve "one address with multiple licenses" management, allowing the self-employed, who only operate online, to register the website of their e-commerce platform operator as the site of their business operation. We will comprehensively standardize the scope of enterprises' business, explore ways to promote "Rong-e Cha" (online searches for enterprises' files)" authorize bank outlets to handle matters of enterprise establishment, and advance the application of electronic business licenses to stamps, tax administration, and social security. (Leading unit: TEDA Administration for Market Regulation; Responsible units: TEDA Government Services Office, TEDA Taxation Administration, TEDA Bureau of Human Resources and Social Security, TEDA Public Security Bureau, etc.)

2. Streamlined construction approval procedures. We will: trial-implement a land zone plan transfer system for industrial projects; promote regional evaluation and prepare relevant reports for unified review, the results of which are to be shared among all parties concerned; integrate multi-item evaluation; for newly-built

and expanded individual buildings covering areas of no more than 5,000 m² (excluding underground areas), or spaces for renovation within existing houses cover areas of no more than 1,000 m² the former method of housing construction drawing review will be replaced with a report and commitment system and a designer lifelong responsibility system; promote the entry of administrative approval, filing, evaluation and review, intermediary services, municipal public services, and other processes involved in the examination and approval of construction projects into the online platform, along with processing standards and fees; oversee the whole process of business operations through an oversight model featuring random inspections by randomly selected law enforcement officers or inspectors and requiring the prompt release of results, as well as credit supervision. (Leading unit: TEDA Government Services Office; Responsible units: TEDA Bureau of Planning and Natural Resources, Planning and Construction Bureau of Nangang Industrial Zone, and TEDA Construction and Management Center)

3. Efficient classification of matters awaiting approval. We will make innovations in approval, such as “Tolerance of Document Insufficiency for Later Supplementation,” “Replacing Certificates with Letters,” and “Report and Commitment,” to optimize processing and minimize the time needed to complete all

construction project procedures. Specifically, government-invested projects can obtain approval within 70 workdays, and common private-invested projects within 58 workdays. Low-risk projects with social investment can complete the registration and approval process for real estate ownership within 25 workdays (counting from the date of land acquisition); projects under the planning and design scheme with clear planning and design conditions, within 30 workdays; existing building reconstruction projects, within 15 workdays. Eligible projects are no longer required to complete “Project Filing” online, and may apply for the “Project Planning Permit” and “Construction Permit” at the same time. (Leading unit: TEDA Government Services Office; Responsible units: TEDA Bureau of Planning and Natural Resources, Planning and Construction Bureau of Nangang Industrial Zone, and TEDA Construction and Management Center)

4. Household services for key projects. We will optimize the standardized approval service system and establish both on- and offline standards for business, services, and environment, as well as evaluation methods. Key investment projects will enjoy exclusive “stewards” to assist with customized approval schemes. A new agency service will shorten processing times, offer 24-7 consultation services for construction projects approval, and track progress

throughout. (Leading unit: TEDA Government Services Office; Responsible units: TEDA Development & Reform Bureau, TEDA Bureau of Planning and Natural Resources, TEDA Ecology and Environment Bureau, and TEDA Construction and Management Center)

5. Accelerated property registration. We aim for five-day review of state-owned construction land use rights and house ownership transfer registration (three-day review for those involved with enterprises), and immediate review for industrial or warehouse projects. Review of mortgage-related registration shall be completed within three workdays; however, if the enterprise is micro, small or medium-sized, the process can take just 24 hours. A mortgage cancellation registration will require three workdays if offline or 24 hours if online. Micro and small-sized enterprises (including self-employed individuals) are exempt from real estate registration application fees. We plan to take a floor or a building as the smallest unit for projects' real estate ownership registration. By establishing a "Online Real Estate Register Center (App)," we aim to achieve (partial) 24-hour real estate registration inquiry and business handling. We will provide electronic certificates and license services for real estate registration. (Leading unit: TEDA Bureau of Planning

and Natural Resources; Responsible unit: TEDA Taxation Administration)

6. “Three-zeros” electric power service. We will comprehensively achieve low-voltage power “zero home visits, zero approvals, and zero investment” service, reducing electricity-related business procedures to two: requesting and connecting. Wiring projects supporting 35 KV or below and with a length of 200 m or less have no need to apply for approval, planning, greenbelt and road occupation, etc., but file for authorization on a commitment basis. For projects occupying a single region with a length between 200 m and 2,000 m, there is no need to apply for a Planning Permit. There will be no more than four procedures required to obtain the electricity permit, and the average handling time will be shortened from 77 workdays (in 2019) to 18. We plan to further improve the reliability of power distribution, minimizing annual system-caused outages to under 0.6 hours on average, with no more than one blackout per year on average. A highly reliable urban distribution network and demonstration zone for uninterrupted power supply will be established here in Tianjin. (Leading unit: Construction and Transport Bureau; Responsible unit: TEDA Bureau of Planning and Natural Resources)

7. Efficient, high-quality water and gas supply. Water supply and sewage and gas systems installation reports will be brought forward to the stage of construction permit application. The approval of electrical engineering transmission and distribution matters shall be completed together; such departments as planning, housing and urban-rural development, transport, traffic management, and gardening should accept and operate both water supply and sewage system introduction schemes synchronously. This will reduce procedures required for water supply and sewage hookup to just two and application materials to no more than three; the concerned departments should accept applications within one workday and complete investigation and construction within nine. For users at medium-pressure (or below) gas pipelines, there will be two procedures to complete and at most two application materials to submit for installation, while the time for application acceptance will be minimized to one workday. We will strongly encourage the use of online services like business queries and fee payment through WeChat or Alipay. Industrial users will enjoy free steam until the red line reform. Accordingly, we will increase the stability of the steam supply and clarify its pricing. Users will be noticed seven days in advance of interruption to the steam supply due to

maintenance activities. (Leading unit: Construction and Transport Bureau)

8. Streamlined taxation services: expanded channels, shortened times, reduced taxes. We will cut 50% of similar procedures to avoid redundancy and complication, cut 48% of required taxpayer submissions and 26% paper forms and certificates. In all, 156 items will be on the list of “one-stop affairs.” The number of channels will be increased: 76% (151) will offer handling online, by mobile phone, or through self-service terminals; 40% (79 across 9 categories) will offer city-wide handling. Processing times will be further shortened. Export tax rebate application, review, and approval will all be paperless; credible taxpayers of Type I, II, or III may receive the export rebate approval within 1-2 workdays. We will also achieve tax and fee breaks to minimize such burdens according to relevant policies and national regulations. (Leading unit: TEDA Taxation Administration)

9. Efficient and convenient government services. We will advance the “one system and three modernizations” (commitment system, standardization, intellectualization, and facilitation) reform, and implement requirements of the “five reductions and four processes” reform. Based on demands of Tianjin, we will further shorten approval times by 10%. In line with the “Internet +

government services” movement, we shall strive to handle matters online, to increase the proportions of online, immediate, and one-stop processing to 95%, 40%, and 75% respectively, and to guarantee a 100% on-time completion rate for online approval. The government services satisfaction rate should be higher than 95%. We will build and improve the joint approval-administration mechanism, making sure that supervisors are made promptly aware of all relevant information. We also plan the construction of “Five Batches”: 1) leading a pilot batch of self-service approvals; 2) developing a batch of WeChat mini programs for the most frequent matters; 3) initiating a batch of direct-approval examination and approval officers; 4) conducting a batch of measures for the “One Company, One Certificate” reform; 5) and delegating a batch of municipal powers in terms of industry access, realizing one-stop matter handling excluding those issues requiring expert review or on-site investigation. We will build the TEDA “Yunshang Yimen” service platform, implement handling requirements of the Binhai New Area across the city to reduce the overall cost of enterprise services. (Leading unit: TEDA Government Services Office; Responsible units: All relevant departments)

II. Market Environment

10. Rich, unobstructed financing channels. We will continuously increase the coverage of credit reporting agencies, promote the model of bank guarantees, tap the full potential of enterprises' accounts receivable, products in transit, and varied deposits, and optimize financing mechanisms for pledges of intellectual property. We plan to make loans more accessible to micro, small and medium-sized enterprises—for example: utilizing monetary policies and tools like central bank refinancing; guiding financial institutions to increase credit supplies to private, micro and small-sized enterprises in scientific and technological innovation, advanced manufacturing, and other key fields or industries; granting at least 20 million yuan each year to facilitate enterprises' direct financing and support their going public and/or realization of split share structure reform; on top of this, each year we will help at least one company to list on public markets. We plan to build a new type of partnership among governments, banks, and guarantee institutions to offer financing guarantee services to eligible micro and small-sized enterprises within the policy-based financing guarantee system. We will make the loan rate pricing method for favorable for scientific and technological innovation-based companies and enterprises in the advanced manufacturing industry, fulfilling the “no costs beyond the interest rate” commitment. (Leading unit:

Financial Services Bureau; Responsible units: Finance Bureau, Science, Technology and Innovation Bureau, TEDA Taxation Administration)

11. Complete fulfillment of government promises. We will earnestly fulfill the commitments stated in policy and various signed contracts while requiring government agencies, state-owned enterprises, and public institutions to repay their debts to small and medium-sized private enterprises. We will improve the workings of dynamic tracking mechanisms, establish a policy performance agreement database, and streamline application procedures, leading to a one-stop online application and fast promise fulfillment. We will also improve mechanisms and procedures of the government decision-making, promote systems for the publicity and hearing of major matters, augment the volume of public information on government affairs, and put an end to government dishonesty. (Responsible units: TEDA Development & Reform Bureau, General Office of TEDA CPC Committee, TEDA Business Development and Investment Promotion Office, and other relevant departments)

12. Holding enterprises to their commitments. We will work diligently to expose untrustworthy enterprises involved in poor-quality products or cases of quality-related law violations, and—in accordance with the law—restrict or forbid those on lists for

abnormal operations, serious breaches of the law, or low credit scores. On one hand we will build a credit restoration system to reduce the number of blacklisted enterprises and watch-listed enterprises. On the other hand we will institute measures to encourage trustworthy companies, improve credit commitment, and create such special credit-related products as “Xinyipi” and “Xinyidai”. In terms of better credit management, we will generate credit profiles for enterprises using big data, and we will apply credit inquiries as well as reward and punishment measures to such processes as administrative approval, whole-process business operations oversight, public resource transactions, bidding, etc. (Leading unit: TEDA Administration for Market Regulation; Responsible units: TEDA Development & Reform Bureau, TEDA Government Services Office, and other relevant departments)

13. Highly advanced opening-up. We will strive to implement the country’s plan on financial innovation pilots, greatly relaxing restrictions on foreign investment flows to the financial industry within the business scope of enterprises. We plan to establish an offshore trading market for bulk commodities, and develop category-based bulk commodity spot trading and delivery business under bonded supervision. We are prepared to thoroughly explore the competitive functions of the FT (Free Trade) account—such as

low-cost financing and free remittance and transfer—to reduce enterprises’ capital costs. We will also take the lead in gradually relaxing and even cancelling such restrictions as on cross-border delivery, overseas consumption, and the movement of natural persons in the key fields of finance and telecommunication. Social capital will be encouraged to join PPP (Private-Public Partnerships) projects and in the mixed-ownership reform of state-owned enterprises; we plan to complete reform of the Tianjin TEDA City Development Group Co., Ltd., Tianjin TEDA Industrial Development Corporation, Tianjin TEDA-Nangang Development Group Co., Ltd., and Tianjin Innovative Finance Investment Co., Ltd. We will build a high-level Belt and Road Initiative Comprehensive Service Center, to provide for enterprises dealing in foreign trade, cross-border mergers, acquisitions and investment, or overseas project contracting. (Leading unit: Binhai New Area Central Business District Administration of China (Tianjin) Pilot Free-Trade Zone; Responsible units: TEDA Development and Investment Promotion Office, Financial Services Bureau, TEDA Trade Development Bureau, Finance Bureau, TEDA Customs, TEDA Taxation Administration, TEDA Development & Reform Bureau, TEDA Bureau of State-owned Assets Supervision and Administration)

14. Convenient and green cross-border trade. We will comprehensively improve customs clearance efficiency and services so that import-export procedures can be completed sooner following declaration. Instituting 24-hour appointment, inspection, and clearance services, we will facilitate import of enterprises' urgently needed equipment and raw materials. To satisfy different enterprise types' varied development demands, we will launch a number of measures—including “advance declaration for immediate clearance at port”, “two-step declaration: clearance first, supplement later”, and “batch distribution and centralized declaration”. The business models of “direct ship-side pick-up” import and “direct port-side packing” export will be actively promoted as well. The TEDA Comprehensive Bonded Zone will see the most convenient import and export management: foreign goods entering the zone will be exempt from pre-access requirements (inspection, Chinese labeling, registration and filing, compulsory product certification), instead relying on the second-phase Jinguan e-commerce system, whereby goods are automatically released (without inspection) upon passage under the smart gate “in a matter of seconds”, realizing the full potential of a comprehensive “fence+gate+account book” management system and establishing mechanisms for sharing information and analyzing risks. (Leading unit: Binhai New Area

Central Business District Administration of China (Tianjin) Pilot Free-Trade Zone; Responsible units: TEDA Customs, TEDA Business Development and Investment Promotion Office, TEDA Trade Development Bureau)

15. Efficient, standardized bidding. Based on Tianjin's unified public resource trading platform, we will promote a standardized "Internet + public bidding" process, implement an online filing and commitment system to shorten necessary approval times, and realize electronic bidding documents, tele-bid opening and tele-bid proposal evaluations for the reduction of related costs throughout the entire process. We will continue to standardize the management of engineering construction deposits; unsuccessful bid deposits will be refunded within seven workdays following bid evaluation (three workdays following the bid result announcement). We will explore different means of replacing bid deposits paid in cash with bank guarantees to reduce steps and costs involved in the bidding process and performance guarantees. During project bidding, bidders shall perform their duties in the notification and commitment system to minimize processing steps. The complaint-report-acceptance-feedback mechanism will undergo optimization, ensuring 100% of complaints are handled with supervision over the entire process. We guarantee equal rights are to

be enjoyed among foreign and local companies alike. (Leading unit: TEDA Construction and Management Center)

16. Open, transparent government procurement. We will earnestly implement government procurement policies supporting the development of small and medium-sized enterprises: setting up systems requiring budget units to reserve government procurement shares for micro, small and medium-sized enterprises and offering them preferential treatment during price reviews to put policy support for these enterprises' development into effect. We will also establish a regular management mechanism for the execution of laws and regulations, policy tasks performance, promotion of fair competition, and disclosures on government procurement bidding information, supervising and urging purchasing agents to perform their duties and put all systems and requirements into practice. (Leading unit: Finance Bureau)

III. Legal Environment

17. Sound and efficient legal services. We will strengthen protections for small and medium investors, increase the transparency of disclosures, and further deobstruct channels for investors' safeguarding of legal rights and interests. Special legal services events will enable offerings of legal suggestions and follow-up services to companies concerning major matters of

production and operation such as investment and financing, employment, and mergers/reorganization. We will work towards establishing a mechanism for regional civil and commercial dispute mediation to effectively and promptly resolve relevant problems. Legal procedures will be seriously enforced throughout major decision-making procedures, such as public participation, expert argumentation, risk assessment, legality audits, and collective discussion and decision-making statutory procedures. Additionally, will formulate a working plan for legal advisers, optimize the structure of government legal consultancy teams, standardize the government legal consultant appointments, expand the range and depth of their work, and continuously improve their performance and abilities to assist these professionals' playing active roles in driving the modernization of governance system and capabilities. (Leading unit: General Office of TEDA CPC Committee; Responsible units: All relevant departments)

18. Cautious, regulated law enforcement supervision. We plan to establish a new, unified whole-process supervision mechanism. It will feature “two random, one open” oversight and be supplemented by key supervision, with credit supervision as its basis. The oversight model stipulates inspectors and inspection targets shall be randomly chosen and results promptly released. We will

strictly control the number of items subject to key inspection and the sampling proportion of items subject to general inspection, adhere to positive incentive policies, and give the whitelisted and redlisted rewards for maintaining good faith. “Internet + supervision” items will be accelerated, lists claiming implemented, the list of powers and responsibilities’ quantitative standards for common violations clarified. We will organize and conduct training for law enforcement and their auxiliary personnel to effectively enhance the overall quality and level of professional skill on the law enforcement team. We shall aim to collect information in a timelier manner, strengthen the administration’s ability to reconsider and respond to administrative proceedings, and strengthen standardization of regulatory policy implementation. In addition, we will promote the full disclosure of information regarding enterprise-related administrative inspections and administrative penalties, will explore ways to strictly supervise flexible law enforcement, and will prudently apply measures such as sealing and seizure for market entities’ minor violations that do not impede the safety of production or cause harm to people’s lives or property. We will explore and establish multi-level fault tolerance and error correction mechanisms for administrative penalties—such as prior warning, first-time exemptions, and credit restoration—as well as a consultation

mechanism for early warnings and the identification of enterprises in distress. (Leading unit: Office of CPC TEDA Party Committee; Responsible units: TEDA Development & Reform Bureau, TEDA Bureau of Human Resources and Social Security, TEDA Bureau of Planning and Natural Resources, TEDA Bureau of Ecology and Environment, TEDA Administration for Market Regulation, Construction and Transport Bureau, TEDA Bureau of Emergency Management, TEDA Bureau of Audit, Planning and Construction Bureau of Nangang Industrial Zone, Emergency Management Bureau of Nangang Industrial Zone, and TEDA Transportation Service Center)

19. Better intellectual property protection. We will apply for the establishment of a fast legal rights protection center for key industries in TEDA, which shall join hands with the China (Binhai New Area) Intellectual Property Protection Center to form a comprehensive one-stop service platform for the rapid review, confirmation and maintenance of intellectual property rights. We will promote the establishment of a “government risk compensation fund” to provide enterprises with intellectual property mortgage services and facilitate the matching of patent technologies with capital. We will also introduce the National (Tianjin) Patent Technology Exhibition and Trade Center in a bid to set up a patent

trading platform for enterprises. (Leading unit: TEDA Administration for Market Regulation; Responsible unit: Science, Technology and Innovation Bureau)

IV. Cultural Environment

20. A prosperous and livable urban environment. We plan to advance smart city construction through the spatiotemporal information platform, urban brain, and other core projects, so as to enhance the government's capacity for good governance. We will also promote introduction of the TEDA-Huawei Digital Economic Industrial Park and strive for the construction of two core carriers, namely the Industrial Cloud Joint Innovation Center and the Academician Workstation. In addition, we will improve development planning for regional transportation: promoting the rapid transportation network between parks and with surrounding areas, advancing the construction of a slow traffic system, optimizing regional bus lines, and boosting the efficiency of connection between various modes of transportation. We will promote a business culture of prosperity, holding TEDA "Taihuasuan" Shopping Season activities, as well as the transformation and upgrading of new physical retail stores in major shopping malls, combination of business circles with online-popularized stores, continuously enriching the area's

commercial atmosphere and stimulating residents' consumer behaviors. Various cultural and sports activities will be held to enrich the lives of enterprise staff and residents. Maps and manuals will be compiled for commercial and industrial tours and featured spots and stores, drawing tourists to the area. As a result, we can boost both business and tourism in the area. (Leading unit: TEDA Subdistrict; Responsible units: Office of CPC TEDA Party Committee, TEDA Bureau of Planning and Natural Resources, Construction and Transport Bureau, and Steering Office of Commerce and Investment Promotion)

21. Ever-improved education. We will give priority to developing education and strengthening education programs. In 2020, construction will be completed on two kindergartens and two other schools and started on three kindergartens and five other schools; in addition, five kindergartens and six other schools will advance earlier-stage planning. With a planned three-year investment of 4.5 billion yuan, a total of 10 kindergartens and 13 other schools will be built. We are prepared to build educational demonstration zones based on four compulsory schools. We plan to support the development of non-government funded education, further private schools' classification management reform, and improve the system of differentiated supportive policies. According

to the needs of the leading industries in the development area, we will promote high-quality vocational education, promote enterprises' new apprenticeship system, and perfect the modern vocational education system. Furthermore, we will strive to raise the level of international education and develop a batch of international demonstration schools and programs featuring international curricula. (Leading unit: TEDA Subdistrict)

22. An optimized medical security system. The medical system for epidemic prevention and control will be improved and epidemic control normalized. We will strengthen the construction of medical resources, expand the existing scale of the TEDA International Cardiovascular Hospital and TEDA Hospital, and facilitate completion of the Binhai New Area Hospital of TCM. We will actively make plans for construction of the community medical service center at Taiqi Town in TEDA West and construction of the China-Canada Children's Hospital in TEDA's central business district, and effectively improve the supply of medical resources. We will also erect a TEDA Training Base for General Practitioners, innovate selection and recruitment methods for general practitioners, and trial-implement a two-way practitioner selection mechanism between community health service institutions and general hospitals. We will step up our efforts to build "Internet + medical care" in

public medical institutions and gradually realize online diagnosis and treatment, prescription, online medical insurance settlements, and home drug delivery. We plan to establish and improve electronic health portraits, craft customized wellness for TEDA residents throughout their life cycles and customized medical services for entrepreneurs. We will moreover improve the level of medical internationalization, meet the needs of high-end medical services, and essentially achieve 15-minute health service circles that are balanced, coordinated, integrated, and efficient. (Leading unit: TEDA Subdistrict)

23. A green, low-carbon ecological environment. We are going to fight for blue skies, acting upon the emergency response requirements for heavy pollution conditions to achieve an annual mean PM_{2.5} concentration of approximately 50 $\mu\text{g}/\text{m}^3$ in our parks. We are going to fight for clear waters, ensuring the quality of city centralized drinking water supplies and terminal piped water reaches a 100% compliance rate. Surface water quality will be kept above Grade V; blackened, odorous bodies of water in built-up areas will be eliminated. We will also cooperate with Binhai New Area on the project to reduce total ammonia nitrogen and chemical oxygen demand. We are going to fight for clean soil, ensuring a stable environmental soil quality, guaranteeing the basic safety of soil

environments on construction lands, and essentially controlling soil environmental risks. The safe utilization rate for contaminated land throughout the entire area shall be no less than 95%. We will also work with the Tianjin Ecology and Environment Bureau to reduce heavy metal emissions in key industries by 8% compared with 2013. (Leading unit: TEDA Bureau of Ecology and Environment; Responsible units: All relevant departments)

24. Upgraded recruitment policies. We will thoroughly enact measures to put “project + team” support services in place, with focus on supporting 100 “projects + teams”, to promote the rapid growth of high-talented personnel and projects. We will accelerate the introduction of high-quality talent, outstanding teams, and high-end projects as a whole, strengthen preliminary training and guidance for talent. Additionally, we will actively recommend outstanding persons to apply for talent project at various levels, like the National High-Level Personnel of Special Support Program, “Haihe Talent” Action Plan, and “Kunpeng” Plan. We aim to see 70 different talent titles added throughout the year and 3,840 more people settled under the “Haihe Talent” Action Plan this year, all to improve the structure and quality of the talent pool. With focus on the “111” Project, we will increase the number of entrepreneurial teams and cultivate a number of outstanding entrepreneurs with

innovative spirits and outstanding performance in business management. This year, more than 1,000 entrepreneurs are expected to be awarded the honor. (Leading unit: TEDA Bureau of Human Resources and Social Security; Responsible units: All relevant departments)

25. Stable and orderly employment. We will establish an early warning mechanism for employment and unemployment as well as a mechanism with diversified solutions to labor disputes, thereby fostering positive interactions between economic development and employment expansion. We will build a high-level human resources industrial park and actively develop new forms of business—including human resource outsourcing, senior talent search, talent assessment, and human resources management consulting. We will strengthen support to stabilize positions and grant certain rebates to park enterprises with few to no layoffs the previous year. This year, the number of new jobs in the development area is planned to reach 20,000. We will guide enterprises to carry out a “shared employee” mode to adjust labor surpluses/deficiencies and improve the efficiency of human resource allocation. We will step up efforts to improve vocational skills and resolve structural issues within human resources. We will also improve examination and approval services for enterprises’ special working hours,

actively support their implementing of a special working hour system, and assist their improvements in management and labor productivity. (Leading unit: TEDA Bureau of Human Resources and Social Security; Responsible unit: TEDA Government Services Office)

26. Multiple measures for housing security. Policies will be drafted for new talent apartments and rental housing, and support will be offered to non-real estate enterprises in land acquisitions to construct price-capped commercial housing and rental housing, in accordance with the law. We will explore trial collection of rental housing land leasing expenses in stages, develop the housing rental market, and innovate means of supply for rental housing land—for example: encouraging enterprises to renovate qualified stock commercial buildings and vacant buildings for use as talent housing, implementing water, heating, electricity and gas charges according to residents' standards; encouraging enterprises and public institutions to jointly build policy-based housing on their own land for rent and sale to their employees; and encouraging key introduced enterprises to specifically purchase land and jointly construct policy-oriented housing for rent and sale to their employees. (Leading unit: TEDA Bureau of Planning and Natural Resources; Responsible units: TEDA Bureau of Human Resources and Social

Security, Construction and Transport Bureau, and TEDA Development & Reform Bureau)

V. Industrial Environment Optimization

27. Fully revitalized land and factories. We are to establish a mechanism for revitalizing stock industrial land and re-developing inefficient urban land for improved site utilization. We will explore new methods of land supply for industrial land projects—such as pre-lease renting, combined renting-and-leasing, phased land supply, and flexible-term land leases—and pilot a model of land supply featuring initial short-term leasing and long-term leasing post-assessment, which will improve land resource control and reduce enterprise-utilized land costs. In addition, we plan to increase the supply of state-owned high-standard industrial housing and supporting facilities, enhance site utilization efficiency, perfect the land supply system, and ensure land demands for industrial projects conform with the annual land supply plan. (Leading unit: TEDA Bureau of Planning and Natural Resources; Responsible units: Construction and Transport Bureau, and TEDA State-owned Assets Supervision and Administration Bureau)

28. Orderly urban renewal. We are to accelerate the upgrading and transformation of living areas in TEDA East, promote the construction of Taiqi Town in TEDA West, and improve living

facilities in Yujiapu Financial District. In addition, we will upgrade investment models, broaden investment channels, and optimize the industrial layout, ensuring that industrial forms improve, industrial space expands, and building sales grow. We will improve infrastructure and supporting facilities in housing, medical care, education and commerce for industrial development, build more ecological shared spaces such as parks and green spaces, become a demonstration area for industrial transformation and upgrading, and pilot version 3.0 urban projects for the integrated development of wisdom, ecology, industry, city and citizens. (Leading unit: TEDA Bureau of Planning and Natural Resources; Responsible units: All relevant departments)

29. Distinctive industry carriers. We will construct the TEDA core area of Binhai Science City and the core area of Tianjin Motor City to a high standard of quality. Taking Tianjin Binhai-Zhongguancun Science and Technology Park as the main site of scientific and technological innovation, we are focused on building an innovation and entrepreneurship ecosystem similar to Zhongguancun. With Yujiapu Financial District, Xiangluowan Business District, and TEDA MSD as the major sites of the modern service industry, we will promote the concentration of high-end and production-oriented service industries. In addition, with Nangang

Industrial Zone as the main site for stock transfer and incremental expansion of the new chemical material industry, we plan to build China's largest lubricant oil production base and composite material production base as well as a world-class green chemical new materials base, and promote the transfer of high-quality chemical projects. Moreover, we are going to improve the construction of characteristic industrial parks such as Tianjin TEDA Small and Mid-size Enterprises Science Park, Tianrun Science and Technology Park, Tianhe Science and Technology Park, and Biomedical Park. (Responsible units: TEDA Bureau of Planning and Natural Resources, Construction and Transport Bureau, Tianjin Binhai-Zhongguancun Science and Technology Park and all investment promotion departments)

30. Vertically and horizontally extended industry chains. A “Chief Chain System” will be established around four leading industries, subdivided industries, and leading enterprises. The system will organize actions based on clear plans in every subdivided field, investment attraction at designated sites, and stronger, more complete industry chains. We will focus on introducing core enterprises and teams into each industrial chain, encourage the development area's enterprises to match supply to demand, and explore and establish corresponding incentive

measures. Priority will be given to major enterprises' land use within the introduced industry chains, with green channels provided throughout the process. We will furthermore support the development of industrial alliances, attract talent from enterprises, universities, scientific research institutes and other institutions, build cross-industry and open industry service platforms, provide intellectual support for industrial development, and track trends of industrial development. (Responsible units: Steering Office of Commerce and Investment Promotion, TEDA Bureau of Human Resources and Social Security, TEDA Bureau of Planning and Natural Resources, all investment promotion departments and TEDA Development & Reform Bureau)

31. Higher-level industrial innovation. We are striving for higher-level innovation—in technological R&D, achievement transformation, sci-tech services, personnel training, and other aspects—for the area's innovation platforms. We will encourage new high-tech enterprises in the area to join hands with scientific research institutions to set up various organizations and platforms for scientific and technological innovation—including technology innovation centers, engineering research centers, key laboratories, and enterprise technology centers. By the end of 2020, we aim to have 23 incubators and maker spaces above municipal level, 10 new

research and development institutions above municipal level (including one national-level), 750 high-tech enterprises, more than 366 eagle enterprises, 47 gazelle enterprises, 36 tech-leading/cultivating enterprises, 694 national scientific and technological SMEs, and 12 listed technology enterprises and unicorn enterprises. Our targets include a technical contract turnover of over 13.5 billion yuan, seven Killer Products, 70 new high-talented people at or above the district level, and 22 academician workstations. (Leading unit: Science, Technology and Innovation Bureau; Responsible units: All investment promotion departments)

32. Accelerated transformation of innovation achievements.

We plan to build a system for cultivating and transforming high-value patents and patent pools at the patent alliance level, and improve the innovation and operation capacity of intellectual property in strategic emerging industries. We will vigorously develop market-oriented and specialized technology transfer agencies, cultivate brokers, and explore flexible and diversified systems and mechanisms for technology transfer. We will promote the transformation of artificial intelligence, block chain, big data and other innovative achievements made by universities and other research institutions or enterprises for industrial application. We will

explore models of collaborative innovation, mechanisms for achievement transformation and benefit-sharing; enterprises will take a leading role while universities, other research institutions, and social capital will be diversely integrated. We will also promote the two-way flow of innovation resources, joint construction and sharing of innovation platforms, and the transformation and application of innovation results, supporting efforts to create a model of collaborative regional innovation. (Leading unit: Science, Technology and Innovation Bureau; Responsible units: TEDA Administration for Market Regulation and all investment promotion departments)

33. Upgraded enterprise services. We will build enterprise services version 2.0, adhering to the successful experience of the “grid” system and building a standardized matrix enterprise service structure. There will be a new closed-loop mechanism for resolving enterprise problems: simple problems will be resolved through direct, coordinated action, while complex problems involving multiple departments or levels will be put through a joint consultation mechanism for coordination and resolution. We will build a cloud platform and an information database based on TEDA enterprise services to provide information and intelligence-related support for familiarization and study of the latest enterprise news, future

outlooks, upcoming involvement opportunities, and to gain foresight to ultimately offer enterprises better services. The working mechanism of the hotline (25201111) will also be upgraded by maintaining one line, one platform, multi-line linkage, centralized acceptance, classified disposal, unified coordination, specialist leadership, and handling time controls—ensuring an on-time completion rate of 100%. In addition, we will systematically arrange all matters, procedures, standards, time limits and responsible departments related to TEDA enterprise services into a standardization manual of development area enterprise services to comprehensively improve the level of enterprise services. (Leading unit: Corporation Service Bureau; Responsible units: All relevant departments)

34. Accurate and effective matching. We will complete a product catalog for key enterprises in the development area, collecting product information and establishing a supply and demand ledger for area enterprises. We will regularly stage accurate, offline one-to-one matching, one-to-many and many-to-many targeted exchanges and other activities, the major contents thereof including but not limited to: enterprise exchange conferences, policy interpretation conferences, product matching conferences, and upstream and downstream symposiums. We will establish

informational columns on “Taiqixu (TEDA Enterprises’ Demands)”, “Taifuqi (TEDA Serving Enterprises)”, and “Taiqijin (TEDA Enterprises’ Strengths)” to optimize area enterprises. Trade associations and well-known institutions of the same industry will see strengthened linkage, increased activity exchanges and resource sharing, and the active promotion of cross-visits among business teams and enterprise matching. (Leading unit: Corporation Service Bureau; Responsible units: All relevant departments)

35. Close but clean government-enterprise relationships.

We will fully apply the concept of “industry first, entrepreneurs in the lead” and carry out the government-enterprise interaction “clean list” and “close list”. We will institute a contact mechanism between committee leaders, different departments, young cadres, and enterprises and entrepreneurs; will promote the “TEDA cloud classroom (policy interpretation and online training program) and “TEDA cloud interview” (entrepreneur video interview program); will organize four new types of entrepreneurial exchange activities with TEDA characteristics—including the “Entrepreneurs’ Entry into Tianjin Binhai-Zhongguancun Science and Technology Park” and the “Close-Clean Roundtable”; will improve courtesy service measures for outstanding entrepreneurs (attending to birthdays, holidays, medical needs, high-end training, business travel, child

education, and household management) to comprehensively increase entrepreneurs' happiness and sense of benefit. (Leading unit: Corporation Service Bureau; Responsible units: All relevant departments)

36. In-depth news and publicity. There will be multi-level, multi-angle and ongoing reporting on the overall atmosphere, key initiatives, work results, and corporate evaluations of the regional business environment. Sustained and in-depth reporting will continuously elevate the opinions of investors, entrepreneurs, and the public regarding the regional business environment. New vehicles for publicity—such as H5, livestreaming, and short videos—will be developed to meet the needs of the times, building a three-dimensional publicity matrix composed of Weibo, WeChat and news clients. These enriched forms of publicity will widen the positive image of the TEDA business environment on new media. There will be a “TEDA Enterprise Cloud Service Livestreaming Room”, which will move policy to the cloud, invite experts, take the cameras deep inside the factories, let the “Dianxiao'er (waiter)” serve as host, pass the microphone to the entrepreneurs, and ultimately be the video program that the company needs most, values most, and likes most. (Leading unit: Office of CPC TEDA Party Committee; Responsible units: All relevant departments)

Attachment 3

**Business Environment Optimization &
“Streamline Administration, Delegate Powers,
Improve Regulation, and Strengthen Services”
Reform Leading Group Meeting System of the
Tianjin Economic-Technological Development
Area**

Regulations on Optimizing Business Environment of Tianjin and Overall Construction Plan on Business Environment Optimization of Tianjin Economic-Technological Development Area demand improvement of the leadership and organization of business environment optimization, formulation and implementation of relevant policies and measures, establishment of coordination mechanisms, and resolution of major problems concerning the business environment. In response, we specially formulate this system in conformity with actual conditions, as well as the Working Rules of the Tianjin Economic-Technological Development Area Committee of the Communist Party of China (Trial), Decision Rules of the Tianjin Economic-Technological Development Area Standing Committee of the Communist Party of China (Trial), and Decision Implementation Measures for “Three Majors and One Large” of the

Tianjin Economic-Technological Development Area Committee of the Communist Party of China (Trial).

I. Principles of Official Discussion

(I) We will hold high the great banner of socialism with Chinese characteristics, reinforce political consciousness, overall consciousness, core consciousness and aligning consciousness, foster stronger confidence in the path, theory, system, and culture of socialism with Chinese characteristics, uphold Xi Jinping's position as the core of the CPC Central Committee and the whole Party, as well as the authority of the CPC Central Committee and its centralized, unified leadership, and consciously maintain a high degree of consistency with the CPC Central Committee with Comrade Xi Jinping at its core in thoughts, politics and actions.

(II) We will persist in advancing work on various tasks in accordance with the *Regulations on Optimizing Business Environment* issued by the State Council, the *Regulations on Optimizing Business Environment of Tianjin*, and other regulations.

(III) We will uphold “world standard, internationally accepted” requirements benchmarked against the most advanced domestic and foreign regions and continuously improve the quality of work for the area business environment by combining orientations of strategy with development, area problems with goals, demand with service.

II. Meeting System

The TEDA business environment has established a three-tier meeting system, within which the meetings of the leading group are at the highest tier. Below that are special topic meetings and conferences on business environment and reforms to streamline administration, delegate powers, improve regulation and strengthen services.

(I) Leading group meetings

1. Leading group meetings are to be convened and presided over by the director of the leading group. They are also to be attended by the deputy director and the main comrades responsible from member units relevant to the discussion topic. For each meeting, the office of the leading group will, according to the topic under discussion, draft a list of the deputy director and member units that are to attend the meeting and submit it to the director for approval. In principle, the leading group will hold meetings every quarter, but meetings may also be held upon short notice according to actual circumstances.

2. Topics for meetings are to be proposed by the director of the leading group, or, after declaration by the office of the leading group and ratification of its deputy director, ultimately decided through the comprehensive consideration of the director.

3. Meeting content shall include: a hearing of the current progress of TEDA business environment optimization work and discussion and research on the next developmental phase for the said work; major problems encountered in the construction of the business environment—including but not limited to the resolution of particularly key and difficult problems—and discussion and research on various system reforms and innovations; negotiations over the area business environment appraisal situation as well as rewards and punishments for performance appraisals.

(II) Special meetings on business environment and reforms to streamline administration, delegate powers, improve regulation and strengthen services

1. Special meetings on the business environment and reforms to streamline administration, delegate powers, improve regulation and strengthen services are to be presided over by the deputy executive director of the leading group. They are also to be attended by the main comrades responsible from involved member units.

2. Meeting content shall include: research involving the business environment's construction, index optimization, and enterprise service-related work; reports on that month's government service center operations and related issues, focused research on the

key tasks, specific measures, and difficulties encountered in the process of reforms to “streamline administration, delegate powers, improve regulation and strengthen services”; reports to the leading group regarding any irresolvable issues.

(III) Conferences on business environment and reforms to streamline administration, delegate powers, improve regulation and strengthen services

1. Conferences are divided into conferences on business environment and conferences on reforms to streamline administration, delegate powers, improve regulation and strengthen services, which are to be led by the Corporation Service Bureau and the TEDA Government Services Office respectively. Attendees shall also include the main comrades responsible from the leading group joint office or from member units relevant to the discussion topic.

2. Content of the conferences shall mainly be aimed at interdepartmental coordination and communication regarding key or difficult problems and research on the irresolvable issues reported in special meetings.

Attachment 4

Enterprise Service Working System of Tianjin Economic-Technological Development Area

A standardized work system is established in accordance with the requirements of the Overall Construction Plan on Business Environment Optimization of Tianjin Economic-Technological Development Area to improve enterprise services' levels of standardization and institutionalization.

I. Joint Department Visit and Research Mechanisms

The Corporation Service Bureau will gather enterprise problems in advance and conduct enterprise joint visits with relevant departments. In the course of these investigatory study visits, they must do good work promoting policy that benefits enterprises at all levels (state-level, Tianjin Municipality-level, Binhai New Area-level, TEDA-level, etc.), conduct work and resolve enterprise problems on site, and provide assistance while learning about the enterprise's state of operation, development goals, and plans for increasing capital.

II. Industry Chain/Supply Chain Mechanisms

We will help enterprises search for markets through the organization of enterprise participation in a variety of activities.

These include: high-quality and high-reputation exhibitions and opening foreign markets to enterprises; arranged meetings for procurement matching or in-area business team matching to expand channels for business beyond the area; organized cross-visits between up- and downstream area enterprises for industrial matching, the enhanced effects of industrial agglomeration, and to realize the sharing of enterprise resources within the area.

We will focus on the private sector and nurture the development of small and medium-sized enterprises. Relying on concentrated areas of private/small and medium-sized enterprises, we will organize meetings among these enterprises, and we are also going to hold matchmaking meetings for financial institutions and micro, small and medium-sized private enterprises. Besides, we will organize policy presentations, corporate exchanges and other activities, putting forth full effort to build up an ecosystem for the interconnected development of private/small and medium-sized enterprises in the area.

III. Joint Mechanisms for Problem Resolution

A system for coordinated problem resolution will be formulated at different levels and according to the difficulty level of an enterprise's issue. Once the enterprise's problem is resolved through the multi-level linkage mechanism service, the unit that had

discovered or that is responsible for the problem will generate feedback, conduct follow-up visits, and submit its report to the Corporation Service Bureau, forming a closed service loop. Systems for problem-solving at all levels are as follows.

(1) Problem consultation system. The enterprise or grid administrator submits the enterprise problem to the TEDA enterprise cloud services platform, whereupon it will undergo unified preliminary screening by platform administrators. For general problems, the platform will then dispatch the issue to the relevant functional department for coordinated resolution within a given timeframe. If the problem remains unresolved following platform transfer, the Corporation Service Bureau will step in to organize multilateral consultations among the relevant departments, exploring routes to problem resolution and collaborating to provide enterprises with relevant services.

(2) Special workgroup system. As for difficulties that involve interdepartmental or multi-departmental coordination requiring the joint efforts of multiple departments on rather important or complex enterprise problems, the Corporation Service Bureau will take the lead in proposing such issues to the special meetings for research and resolution. Special meetings are to be presided over by the acting deputy director, with the participation of the comrades

responsible within the relevant functional bureaus. They will conduct special joint research on their responsible domains' key and difficult issues. Enterprise problem breakthroughs are to serve as a means to innovate work methods, systems, policies, etc., in each bureau's respective domain. By "breaking through at a point, dredging a line, and mobilizing an area", they will create a standardized solution for all problems of a type.

(3) Large project cooperation committee system. We will establish cooperation committees for large projects and leading enterprises. The committees will consist of city and district leaders, relevant units, as well as departments like customs, taxation, and port. They will focus on solving common problems among leading enterprises and improving the efficiency of services.

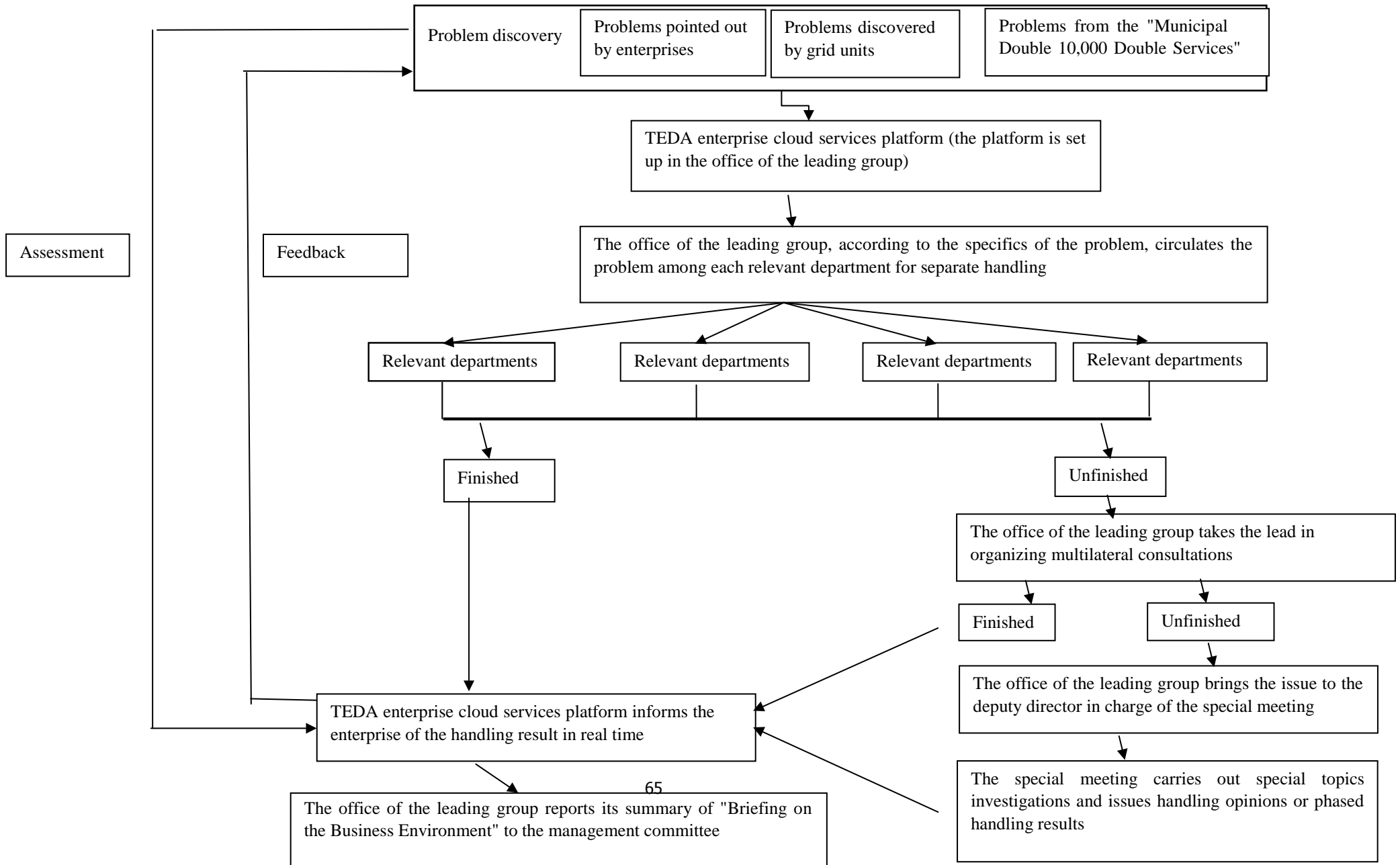
IV. The Standardization of Enterprise Services

We will implement a list system for TEDA service enterprises, so that they could provide services and monitor items based on the list. Each department shall comprehensively sort out the specific content and relevant methods, policies, standards, procedures, etc. for their enterprise services according to the list of departmental functions and duties. They shall compile a clear and specific inventory of their department's enterprise services to serve as a work

code for the internal guidance of the management committee and as external guidance for enterprises.

V. The Informatization of Enterprise Services

We will establish a service information platform for TEDA enterprises. For each TEDA department, there will be systematized mechanisms for publicity announcements, activity releases, problem-solving, and results feedback. There will also be unified exit and entry for enterprises, integrated information on enterprise production and operations, and a strong enterprise services information database. This will enable us to grasp and judge enterprise dynamics, intervene in advance, rely on advance services, supply informatization support, and overall improve the level of enterprise services.



Attachment 5

Liaison and Reporting System for TEDA Business Environment Affairs and Information

This system is specially formulated in accordance with the requirements of the Overall Construction Plan on Business Environment Optimization of Tianjin Economic-Technological Development Area to advance optimization tasks for the area business environment, effectively integrate various departments' resources and form a joint force.

I. Business Environment Work and the Liaison System

(I) Team members

The team will be composed of staff members that are specifically responsible for promoting the business environment from all units belonging to the business environment leading group of the Tianjin Economic-Technological Development Area.

(II) Responsibilities

(1) Members will be responsible for organizing the study and presentation of laws and policies on business environments at the national, municipal, and area levels that are relevant to their departments;

(2) Responsible for linking with the office of the leading group, undertaking and advancing various business environment tasks;

(3) Responsible for promoting the meeting of indicators and execution of tasks related to their department's business environment;

(4) Responsible for collecting and submitting information related to their department's business environment;

(5) Responsible for linking with and advancing the settlement of business environment-related problems for enterprises in the area;

(6) Responsible for reporting significant business environment issues that cannot be resolved by their department;

(7) Responsible for cooperating with business environment investigations, evaluations, and inspections.

II. Reporting System

Prior to the 25th of each month, each department's liaison officer should submit information and materials related to their department's business environment optimization work. The office of the leading group is responsible for collating the information and generating a special report on the business environment, to be reported to the leading group every month. Specifically, this report should include:

(I) The department's progression on relevant business environment optimization indicators;

(II) The department's business environment-related tasks' promotion and implementation;

(III) The department's reform and innovation situation;

(IV) The department's business environment optimization study and publicity situation;

(V) The department's development of business environment optimization activities;

(VI) The department's visits to enterprises for understanding their capital gains and production expansion situations, while gathering enterprise problems and working towards solutions;

(VII) The department's learned domestic and foreign practices in business environment development.

As the main department linking to the liaison team, the office of the leading group must take initiative to establish good means for communication with the liaisons of different departments. Liaisons that act and promote the progress of specific cooperation work of their own initiative should be reported to the leading group for commendation. At the same time, and as appropriate, a team of liaison officers will be organized to carry out inspections and studies

to broaden the scope and enrich the depth of their knowledge,
thereby promoting high-quality business environment development.

Attachment 6

Supervision and Evaluation System on Business Environment Optimization of Tianjin Economic-Technological Development Area

This system is specially formulated in accordance with the requirements of the Overall Construction Plan on Business Environment Optimization of Tianjin Economic-Technological Development Area and in coordination with state-level, municipality-level, and area-level TEDA-targeted performance assessments, as well as according to actual circumstances, to ensure that TEDA's business environment optimization work is carried out smoothly.

I. Indicators

The office of the leading group is, under the leadership of the leading group, responsible for the annual business environment indicators task allocation. Each member unit should continuously implement and promote business environment optimization in their respective fields and according to their respective task assignments and goals.

II. Evaluation Mechanisms

The evaluation is based on the results of municipal and area surveys and evaluation reports on TEDA's business environment. Various departments employing advanced reform and innovation practices will be considered for extra points, whereas points will be deducted from those responsible for filed complaints (as can be verified by superiors). Relevant results are to be included in TEDA's overall performance evaluation.

III. Incentives

We will establish an award for outstanding contributions to business environment optimization and will reward departments and individual cadres with outstanding performance in business environment optimization. There will be tolerance towards "exploratory mistakes". We will exercise due diligence. Departments' failure to act or failure to accept responsibility will be reported, and serious cases will be dealt with in accordance with the law.

IV. Institutional Improvement

We will carry out reflections on problems encountered each year via a business environment survey. This survey will be issued in the form of a supervision sheet to clarify the point in time and specific improvement.

Attachment 7

Supervision and Advisory Committee on Business Environment Optimization of the Tianjin Economic-Technological Development Area

A supervision and advisory committee is established in accordance with the requirements of the Overall Construction Plan on Business Environment Optimization of Tianjin Economic-Technological Development Area to advance the quality construction of the area business environment. The committee listens to the voice of people in various industries and positions, including entrepreneurs, experts and scholars, while providing think-tank and supervision guarantees.

I. Principles of Appointment

(I) Members of the supervision and advisory committee should be selected from among the representatives of entrepreneurs, experts and scholars, lawyers and reporters, intermediary agency staff, and independent individuals (not involving other positions or appointments).

(II) Appointments to members of the supervision and advisory committee are voluntary in principle. Personnel are to be selected

who are willing to undertake the responsibilities of supervising and advising for the business environment, who have a strong sense of social responsibility, who are forthcoming with their opinions and enthusiastic about the TEDA business environment work at hand.

(III) Serving on the supervision and advisory committee is not restricted by term limits, but will be lengthened or shortened according to actual circumstances.

II. Appointment Procedure

(I) The specific appointment of members to the supervision and advisory committee is the responsibility of the Business Environment Leading Group Office of Tianjin Economic-Technological Development Area, upon self-recommendation or recommendation by the relevant departments. All appointments are ultimately subject to the approval of the leading group.

(II) Those unsuited to continue serving as members of the supervision and advisory committee will be dismissed upon personal application therefore or with the consent of the TEDA business environment office.

III. Responsibilities

(I) Supervise the construction of the business environment, progress toward business environment indicators, and the advancement of relevant reform measures in the TEDA's government affairs, market, legal, human, and industrial environments;

(II) Gather advanced experience and wide-ranging opinions, both domestic and foreign, on the TEDA business environment, sort the information and put forth practicable suggestions;

(III) Participate in investigations and evaluations of the development area, as well as relevant discussions and research work, providing guidance for future phases;

(IV) Participate in policy and task formulation and planning related to the TEDA business environment;

(V) Coordinate with the TEDA business environment office to verify complaint and report information;

(VI) Publicize relevant systems, regulations and measures for construction of the TEDA business environment.